

THE POWER OF BELONGING

2012 ANNUAL REPORT



Call to Oudon

2013 **BUSINESS MEETING AGENDA**

Mauilius Chaish Dagud Chainnagh

Call to Order	ITATIIYII SIIIIUI, DOUIG CHUIIIIIUI
Establishment of Quorum	
Introduction of Directors	
Reports to Membership - All reports	are available in this Annual Report
Chairman's Report	Marilyn Smith
Minutes – 76th Annual Meeting	George McKibben, Secretary
Treasurer's Report	Lora Hildreth, Treasurer
Loan Committee	Dana Baker, Senior VP of Finance & Information
	Chris Courtney, Director of Business Services
Supervisory Committee	Jason Webber, Supervisory Chairman
Motion to appr	ove the above reports.
Unfinished Business	
None for this meeting	Marilyn Smith
New Business	
Board of Directors Election Results _	Marilyn Smith
William H. Yohler Memorial Scholarship	AwardMarilyn Smith
President's Comments	Jeffrey E. Sikora, President/CEO
Recognition of Staff	Jeffrey E. Sikora
Questions and Answers	General Board
Adjournment	Marilyn Smith
Motion to adjourn this 77th A	nnual Meeting of PrimeTrust Financial.

Tonight 6:30 p.m.

Hors 'odurves will be served in the Cornerstone Center for the Arts Auditorium hallway until the meeting begins at 7 p.m.

Tonight 7:00 p.m.

The 77th Annual Business Meeting of PrimeTrust Financial will begin in the Auditorium.







Federally insured by NCUA

PATRONAGE DIVIDEND

THE POWER TO SHARE

At PrimeTrust Financial Federal Credit Union (PTF), we appreciate your business. That's why we introduced the PTF Patronage Dividend – it is our way of saying "Thank You" to our member-owners for using the Credit Union as their primary financial provider*.

The PTF Patronage Dividend provides "something extra" for our member-owners who have the following relationships with PTF:

- a) \$50.00 for each commercial account with a loan (excluding Business Visa)
- b) \$50.00 for each account with a first mortgage
- c) \$25.00 for each account with combined consumer loan balances (excludes Visa) of \$10,000.00 or more
- d) \$15.00 for each account with combined consumer deposits (non-checking) of \$20,000.00 or more
- e) \$10.00 for each account with home banking and eStatements

And to make it even better, members may have qualified for more than one reward!

At PTF, we are dedicated to providing you with financial advantage. The more you use your Credit Union, the greater your advantage. Think of us first whenever you are looking for attractive loan and deposit rates. Plus, you can get "something extra" with the PTF Patronage Dividend.

> *All active members in good standing were considered for participation in the PTF Patronage Dividend. Relationships and balances were evaluated as of December 31, 2012.



THE POWER TO **GUIDE**

As Chairman of the Board of Directors for PrimeTrust Financial Federal Credit Union, it is my responsibility to report on the health and well-being

of your Credit Union for 2012. Within the Credit Union's organizational structure, Directors serve as the membership's representatives and are accountable to you, the members, for its progress. With that in mind, it is my pleasure to report that 2012 was a successful year for PrimeTrust! The Credit Union is safe and sound, growing, and recorded positive Net Income for the year.

Last year was the first full year of operation under the banner of PrimeTrust Financial FCU. While we honor our legacy as WGE Federal Credit Union, our future success depends on the new name and new role the Credit Union plays in the Muncie/Delaware County Community. Over the last two years, we have re-engineered the Credit Union in order to offer a broader product line to anyone who lives, works, worships, or goes to school in Delaware County. This was a crucial step to insure the ongoing viability of the Credit Union, and I am pleased to say it has been successful. PrimeTrust now offers financial alternatives to businesses and individuals alike.

Credit Unions are unique among financial institutions because they are member owned financial cooperatives. One of the basic principles of a cooperative is "Return to

the Membership". With that in mind, your Credit Union launched the PTF Patronage Dividend in 2012 and returned over \$100,000 in "extra" dividends. Members were rewarded for using the Credit Union's services in five different categories. Rewards ranged from \$10.00 to \$50.00, and members could qualify for more than one reward. Any member who qualified for all five categories received checks totaling \$150.00! The PTF Patronage Dividend is intended to be paid annually, and the more business you do with your Credit Union, the greater the potential reward!

In closing, I'd like to thank the other Directors, members of the Official Family, and our PTF Staff for their efforts this past year. In addition, I'd like to thank you, our members, for doing business with PrimeTrust. We appreciate your support, and look forward to serving you in the future.

CHAIRMAN'S REPORT for 2012

THE POWER TO MEET

The 76th Annual Meeting was held at the Horizon Convention Center in Muncie, Indiana on April 28, 2012. Call to Order: Chairman Marilyn Smith called the business meeting of PrimeTrust Financial Federal Credit Union to order at 7:30 p.m. Smith noted this is our first annual meeting as PrimeTrust.

Quorum acknowledged by Secretary, George McKibben

Board of Directors Roll Call: Roll call was taken by McKibben.

Steven Rose, Lora Hildreth, George McKibben, Marilyn Smith, LaRue Cross, Jeff Carter, and Deania Neely. John James in attendance representing the Supervisory Committee

Motion to accept roll call by McKibben, second by Rose. Motion carried

Board Introduction: Smith introduced the Board of Directors

Annual Report: Smith identified the lists of reports included in the 2011 Annual Report

· Motion to accept the reports made by Hildreth, second by McKibben. Motion carried

Unfinished Business: Smith stated there is no unfinished business

New Business: No New Business from the floor

Election Report

- Smith reported that the Nominating Committee's slate of officers were McKibben (incumbent), Carter, and Neely
- There were no nominations by petition so the slate is approved by acclamation o Motion by McKibben to approve slate by acclamation, second by Rose. Motion carried.

William H.Yohler Memorial Scholarship Award

- · Lissa Yohler-Campbell, Bill's, daughter was not able to attend this year so Sikora read letter from Lissa
- Sikora announced Kyla Io Tighe as the recipient of the 2012 Yohler Memorial Scholarship
- Tighe thanked the Committee and the Board for the recognition and thanked her family for their support

President's Comments

- Sikora recapped changes in 2011 Charter change and name change
- o Sikora thanked the Board and Official Family for their time and effort in making the progressive changes that will allow PrimeTrust to grow and thrive, the staff for their commitment to service, and the members for their on-going support and trust
- o Even with all the changes, our commitment to the credit union philosophy will not change
- Sikora introduced Joe Guilfoy, Vice-President of the Indiana Credit Union League
- o Guilfoy complimented PTF on the attendance and support by the members at Annual Meeting and discussed the changes in the credit union industry
- o Guilfoy complimented the Board at striving to continue providing the best service possible to the membership and their dedication during tough financial times
- o Guilfoy congratulated the members and urged them to continue to support their credit union

Recognition of Staff: Sikora recognized the staff in attendance

Questions from the Floor: None were presented

Adjournment: Hildreth made motion to adjourn at 7:50 p.m., second by

McKibben. Motion carried.

76th **ANNUAL MEETING MINUTES** for 2012

Marilyn

Smith

Chairman

THE POWER TO PLAN

TREASURER'S REPORT for 2012

As Treasurer of the Board, it is my pleasure to report on PrimeTrust Credit Union's financial performance for 2012. Overall, it was a solid year featuring modest growth in Assets, Deposits, and Loans Outstanding, a significant reduction in loan charge-offs, and sufficient Net Income to allow payment of the first PTF Patronage Dividend.

Here are more details related to 2012's financial performance:

- After allocating \$110,000 to payment of the PTF Patronage Dividend, Net Income was still \$65,715.
- PTF's Capital Ratio remained strong at 11.12%. (NCUA, our Federal Regulator, defines well-capitalized at 7.0%)
- Loan production for all types of loans exceeded \$35,300,000. Included in this total
 was \$22,809,000 in personal loans, over \$6,928,000 in real estate loans, and
 \$3.850,000 in commercial loans.
- In addition to Visa® Classic, Gold, and Platinum, PTF added a Visa® home-equity line credit card for additional borrowing flexibility.
- Dividends paid to members exceeded \$700,000 before payment of the PTF Patronage Dividend.
- Year-end Assets were \$139,645,112.
- Deposits grew 2.2% to \$122,095,069.
- Total Loans Outstanding, after Allowance for Loan Losses, grew 3.14% to \$88,300,398.
- Total charge-offs for 2012 totaled \$801,342, down more than 18% from 2011. Looking ahead to 2013, PTF remains committed to providing members with reasonably priced sources of credit. Whatever your loan-need is, PTF has a product to meet your needs. PTF also encourages members to re-finance their homes and autos from other institutions! Given our low interest rates, chances are we can save you time or money.

In closing, PrimeTrust Financial FCU continues to be a strong, well-capitalized member-owned cooperative. PTF's Mission is to provide financial benefits to our members by offering a complete menu of personal and commercial services.

THE POWER TO LOAN

In 2012, members took advantage of the great loan rates and terms PTF offers in order to purchase automobiles, refinance their mortgages, and consolidate debt.

PrimeTrust's emphasis continues to be providing cutting edge loan products and access points. We were especially proud to offer our new Home Equity Line of Credit that is accessible with a Visa® card.

PrimeTrust continues to offer a full array of consumer, mortgage, and commercial products to fit the needs of all borrowers.

Need a loan, think of PrimeTrust!

The loan production for 2012 consisted of:

- \$6,928,375 Real Estate Loans
- \$22.809.490 Consumer Loans
- \$1,775,326 Credit Cards
- \$3,850,700 Commercial for total loan production of \$35,363,891

Overall Loan portfolio composition

- \$38,043,459 Real Estate Loans
- \$32,917,945 Consumer Loans
- \$10.945.609 Credit Cards
- \$7,477,977 Commercial

for a total loan portfolio of \$89,384,990

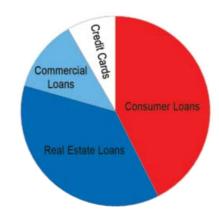
LOAN

COMMITTEE

REPORT

for 2012





January

PrimeTrust starts the year off strong with a plan to introduce several new services and products.

February

PTF is the presenting sponsor of Dance For Kids' Sake which benefits Big Brothers Big Sisters.

March

PTF employees serve lunch to employees of Twoson to raise money for Relay for Life.

April

PrimeTrust Financial Federal Credit holds its 76th Annual Meeting. Ivan Percel entertains the crowd by juggling batons, which are on fire! Fire alarms do NOT go off at this Annual Meeting!

THE POWER TO IMPACT

BUSINESS SERVICES REPORT for 2012

The Business Services Group (BSG) is happy to have had a very productive and successful year in 2012.

While remaining focused on its core business model of lending to small to medium-sized businesses, the BSG was able to add high quality, mutually beneficial relationships to its portfolio. In addition to landing high quality relationships, the Business Services group also added a new employee. Lorraine Tomlin joined the Credit Union in June of 2012 and had an immediate impact. Lorraine brought over fourteen years of experience in the banking industry and provides the BSG with much needed experience and contacts in the Muncie-Delaware County community.

As trying economic conditions persisted, the Business Services Group was proud to have had its most productive year in 2012. Overall loan production ended 2012 at \$5,047,490, with \$3,844,667 in Member Business Loans, \$73,000 in Business Credit Cards, \$1,032,250 in Consumer Mortgage referrals and \$97,573 in Consumer Loan referrals. Net loans outstanding in the Member Business Loan portfolio finished the year at \$7,477,977 which resulted in a 26% increase over 2011 balances.

Business Deposit balances also remained strong in 2012 ending the year at \$2,441,608.

Looking forward to 2013, the Business Services Group will continue to focus on building new, high-quality relationships within the business community of Muncie-Delaware County while enthusiastically servicing and maintaining its existing relationships.

May

PrimeTrust Financial joins Bank on Muncie to help unbanked and underbanked members.

PTF expands their hours on Tuesdays at the Bethel Branch to 7 a.m. to 7 p.m.

June

Big Feet attends PTF's 4th Annual Car Show and Blood Drive which benefitted Relay for Life.

PTF offers a free seminar for women about investing.



began in the Fall of 2012. A Welcome
Desk was created to help guide members
to the quickest way to take care of their
needs. The new Teller Line is modern and
gives tellers needed space to serve members
and perform their jobs more efficiently.

The waiting areas were updated to include an Internet Station for members to gain access to online banking and bill pay. They are also a great tool to teach members how to use our eServices.



FINANCIAL STATEMENT for 2012

INCOME AND
EXPENSES
for 2012

Assets	
Home Equity Loans	6,970,527.16
Real Estate Loans	31,072,932.32
Member Business Loans	7,477,977.46
Share Secured Loans	826,944.93
All Other Loans	32,162,435.03
Visa Gold	3,916,460.37
Visa Classic	1,369,314.70
Visa Platinum	F (F0 033 FF
Total Loans	89.456.425.52
Allowance for Loan Losses	(1,156,027.93)
Net Loans Outstanding	88,300,397.59
Cash	3,448,867.97
Corporate Investments	10,542,960.93
Bank CDs	
NCUSIF	1,217,679.42
All Other Investments	5,180,799.74
Total Investments	43,549,455.09
Land & Buildings	2,687,810.73
Furniture & Fixtures	1,008,463.16
All Other Assets	
TOTAL ASSETS	
Liabilities	
Accounts Payable	173,909.57
Dividends Payable	
Unapplied DP Exceptions	1,320,308.87
All Other Liabilities	500,776.97
Share Certificates	28,550,172.45
	19,624,665.63
Share Draft Accounts Regular Shares	40.118.863.40
Money Market Shares	
IRA Accounts	13,296,652.61
Total Shares	122,096,068.90
Regular Reserves	3,147,530.33
Regular Reserves	12,377,511.39
Undivided Earnings Total Equity	15,525,041.72
TOTAL LIABILITIES & EQUITY	139,645,112.15
TO THE LIABILITIES & EQUIT	137,073,112.13

2012	2011
5,918,374.07	5,978,980.25
452,590.10	552,964.60
2,583,607.08	2,668,882.55
8,954,571.25	9,200,827.40
2,570,332.23	2,397,050.83
862,342.34	697,206.28
12,114.15	4,785.23
18,600.30	18,004.80
408,397.22	439,448.73
2,353,520.51	2,132,460.63
422,445.71	390,527.46
	32,507.77
37,710.05	41,958.84
	31,288.12
	742,637.12
7,607,956.24	6,927,875.81
1,346,615.01	2,272,951.59
708,860.35	1,043,007.56
630,504.97	928,983.55
56,675.11	13,727.35
-	(8,272.02)
1,790.98	8,500.35
65,715.78	314,916.16
	5,918,374.07 452,590.10 2,583,607.08 8,954,571.25 2,570,332.23 862,342.34 12,114.15 18,600.30 408,397.22 2,353,520.51 422,445.71 82,404.16 37,710.05 31,219.89 808,869.68 7,607,956.24 1,346,615.01 708,860.35 630,504.97 56,675.11

Federally insured by NCUA



THE POWER TO **OVERSEE**

The Supervisory Committee's role within the Credit Union is to insure the financial records of the Credit Union are in order and comply with Federal Regulations.

In addition to the Supervisory Committee's operational oversight, it also employs the accounting firm of Whitinger & Company LLC to perform the Annual Audit and Quarterly Reviews as required by the National Credit Union Administration (NCUA).

In 2012, this audit and quarterly reviews were performed by Whitinger & Company LLC. They determined that all of PrimeTrust Financial Federal Credit Union's accounts and records were in order and certified that the financial statements accurately reflected the Credit Union's financial position.

The Supervisory Committee also oversees the results of NCUA's Annual Examination. This examination insures the Credit Union is operating in a safe and sound manner and qualifies for Federal Deposit Insurance. The results of the 2012 NCUA Exam determined PrimeTrust Financial was operating in a manner that complies with NCUA regulations and expectations, and that it did qualify for Federal Deposit Insurance.

lason Webber Annette Belfour John W James III **SUPERVISORY REPORT** for 2012







THE POWER TO **NOMINATE**

BOARD NOMINEES for 2013









July PrimeTrust introduces the Visa HELOC for home-owners.

August PTF offers prizes each Saturday

at Minnetrista Farmers' Market.

Over 2,500 people attend Ball State's Fan Jam at Scheumann Stadium, including PrimeTrust.

September

PTF hosts the Chamber After Hours Event at Tonne Winery.

THE POWER OF ••• VOLUNTEERING

PrimeTrust Financial Federal Credit Union has awarded the 2013 William H.Yohler Memorial Scholarship to Alexandra Marie Durbin.

Alexandra, a senior at Wes-Del High School, is the daughter of Susan and Kevin Durbin. She plans on attending Columbia College in Chicago to pursue a degree in Graphic Design.

Alexandra's career goal is to work for a graphic design company or in marketing or advertising.

She has participated in a number of school clubs, has played varsity softball for four years, and volunteers as a middle school tutor.

Alexandra has received several awards for her Web design and desktop publishing.

Even with Alexandra's busy schedule, she is able to maintain a rigorous academic schedule and has been on the honor roll every year of high school. Congratulations, Alexandra!

2013 YOHLER SCHOLARSHIP WINNER



Dedicated Volunteer: William (Bill) H. Yohler

The growth and success of WGE Federal Credit Union, and now PrimeTrust Financial, can be attributed to the many dedicated volunteers who have served over the years. PrimeTrust Financial's longest serving volunteer was William (Bill) H. Yohler. Bill became a volunteer in 1944 and served for 57 years. In addition to Bill's dedication to the Credit Union, he was also active in the community as a civic and social volunteer.

After Bill's death in September 2001, PrimeTrust Financial established a scholarship in his name. The goal of the scholarship is to recognize a student who shows Bill's dedication and concern for others through their own volunteer efforts.

In 2008, the scholarship was increased to \$4,000 payable in \$1,000 increments over four years. The funds are used for tuition and may be used at any university or college. Last year's scholarship winner was Kyla Jo Tighe from Wapanhani High School. The winner from 2011 was Kasey Needham from Delta High School.

• • • THE POWER TO LEAD

PRESIDENT'S
REPORT
for 2012

Did you get your check? Now more than ever, it pays to be a member of PrimeTrust Financial Federal Credit Union!

In 2012, PrimeTrust Credit Union introduced the PTF Patronage Dividend, a unique way to recognize members who made use of certain services the Credit Union offered. Members received Patronage Checks ranging from \$10.00 to \$50.00, depending on which of the five categories

they qualified under. In many cases, members qualified under more than one category, and any member who qualified for all five received checks totaling \$150.00. Through the PTF Patronage Dividend, the Credit Union returned over \$100,000.00 in "extra" dividends to members who used its services the most.

The PTF Patronage Dividend was possible because a credit union is a unique type of financial institution. It is a member-owned financial cooperative. Like any other cooperative, it provides value to its membership, and it works the best when individual members utilize as many of the cooperative's services as possible. This is especially true for membership in PrimeTrust. The more members take advantage of the value offered by our products and services, and the better the Credit Union does, the greater the potential to the cooperative of the cooperative of the potential transfer of the cooperative of the cooperativ

tial return to be shared by the membership. It's a Win-Win proposition: the member "wins" through the immediate value the Credit Union offers in terms of rates and low costs, and the membership "wins" by the cooperative returns of the Credit Union. Then, through the PTF Patronage Dividend, those returns are shared with the membership. It's a great deal!

It's not too early to start thinking about the 2013 edition of the PTF Patronage Dividend. If you didn't receive a check in 2012, ask us how you might qualify. If you did receive a check, ask how you might qualify for additional rewards. If you haven't considered the value PrimeTrust offers, now is an excellent time to do so! We want to make sure you get your check!

At PrimeTrust FCU, we are committed to providing financial benefit to our members. We appreciate your support and are dedicated to earning your business every day!

Jeffrey E. Sikora President

William H.

Yohler

PTF gave over \$55,000 to more than 50 charities in 2012. In addition to cash donations, they also donate their time and in-kind gifts.

THE POWER TO **GIVE**

PrimeTrust gave money, time, or in-kind gifts to the following organizations in 2012:

American Advertising Federation Indiana Blood Center American Red Cross Angel Worx Alliance for Strategic Growth Altrusa ARF

Big Brothers Big Sisters **Bridges Community Service BSU Athletics**

Cardinal Greenway Chamber After Hours Chamber Breakfast w/Governor

Chamber Champions

Chamber Cup

Community Christmas Sing Cowan Elementary

Cowan Little League

Daleville Little League

Delaware County Ag Days Delaware County Fair

Delta Girls Softball

Delta Little League

Eastside Cardinals

Economic Development Alliance Habitat for Humanity

Hickory Creek

Hillcroft Services

Huffer Little 500

Indiana Public Radio Invest in Youth Let's Talk Politics Little Red Door Minnetrista **MOMs** Muncie Babe Ruth Muncie Civic Theater Muncie Home Show Muncie Rebel Baseball Muncie Style Show 100 Men Who Cook Relay for Life Second Harvest Tools for School Tri County Ladies Golf Vison 2016 Wapahani Yearbook Wes Del Little League Wes Del Relay for Life WIBU Catalyst **WIPB** WIPB Telesale YOC

Ag Days Men Who Cook Yorktown High School

CHARITY

GIVING

for 2012

YOUR 2012 BOARD of **DIRECTORS**

THE POWER TO **SERVE**





leff Carter

George

McKibben

Lora Hildreth Treasurer

Linda Mann

LaRue

Cross

October

PTF raises over \$5,000 for Second Harvest Food Bank at the 2nd Annual Soup Crawl in downtown Muncie. Thirteen restaurants and bars participanted in the event.

November

2012 Car

Show

Big Feet makes a visit to 100 Men Who Cook, while President and CEO, Jeff Sikora wins the vegetable category.

PrimeTrust offers free retirement and Medicare seminars to members.

December

PrimeTrust helps over 100 people have a Merry Christmas by providing gifts.

The Patronage Dividend campaign is launched.



THE POWER OF TEAMWORK





Madison Staff

Carolyn Regan-Mundy, Cathy Creek, Cindi Harrold, Dana Ruddick, Leslie Timmons, Liz Donovan, Jodie Hathcher, Shellee Elliott, and Vicky Hughes

Broadway Staff

Amanda Vollmar, Angie Baker, Chris Kluge, Jackie Clevenger, Joyce Pierce, Joyce Snider, Niccole Mansker, Pam Qualkinbush, and Paula Terrell

Bethel Staff

Amanda Hankins, Barbara Pearson, Carol Bradshaw, Celia Breeding, Char Everett, Chris Clevenger, Chris Courtney, Chrissy Rigney, Dana Baker, Deanna Helm, Denise Ross, Haley Fullhart, Michelle Bass, Jackie Kennedy, Jeff Sikora, Jen Scroggins, Joannie Decker, Julie Dobbs, Kara Dowd, Kim Rattray, Kirsta Tharp, Kristie Bradshaw,

Kristie Collins, Leigh Ann Kesler, Lisa Ambrosetti, Lisa Walker, Lorraine Tomlin, Maria Hoyt, Mary Denney, Mary Nixon, Matt Kear, Melissa Allen, Michelle Turner, Niccole Terrell, Rhonda Jordan, Rhonda Ogle, Rita Tharp, Sarah Gilbert, Sharon Baker, Sheila Kerr, Sherry Miller, Susan Keesling, Tami Powell, Tony Sorrell, Tracy Davis, Trina Bowling, and Vicki Copley